

# Disability Access Policy

The Aberdyfi Players and Neuadd Dyfi - Disability Access Policy

We are committed to enabling all our patrons to participate in our events equally and with dignity and respect.

We aim to be accessible to all by providing special facilities to meet the needs of all our customers. If you or any of your party have any specific access needs, it is essential that you let the Box Office know when booking your seats. The Box Office and our Front of House volunteers are available and happy to help whenever possible.

Tel 07972 291 280 or email for advice [tickets@aberdyfipanto.co.uk](mailto:tickets@aberdyfipanto.co.uk) or [mail@neuadddyfi.co.uk](mailto:mail@neuadddyfi.co.uk) Website is [www.aberdyfipanto.co.uk](http://www.aberdyfipanto.co.uk)

## **Seating**

We have a designated area for wheelchair use with space for a carer if needed. seats for additional guests will be located as close as possible to the designated area. If you are able to transfer to a normal seat we can store your wheelchair in a holding bay.

If you have the need of a walking frame or aid or rollator we request that you transfer to a seat and the walking frame aid or rollator will need to be put into the holding bay, for the safety and comfort of all, and not to obscure the view of the other members of the audience.

We also recommend that if you need any help or assistance during the performances that you bring a friend or carer with you.

This policy ensures that we are able to accommodate those that need accessible seating whilst providing a safe environment for all.

## **Hearing-aid systems**

Theatre is equipped with an induction loop system which can be used by those with hearing aids. We do have some hearing sets that can be borrowed if needed. Please book these in advance

## **Disabled Toilet**

There is a fully compliant toilet close to the side entrance which is also near to the wheelchair seating area.

## **Parking**

There are 4 designated disabled car parking bays by the side entrance.

*All information is correct at the time of publication. We reserve the right to make alterations should circumstances require it.*